
Introduction

WinSTORE is a comprehensive retail business solution designed in Australia for the Australian and New Zealand retail industry. User determined parameters may be set for WinSTORE to cater to any sized retail outlets whether its operation be single store, multi store or large chain.

WinSTORE includes all the basic POS and back office retail functions then overlays these functions with business management facilities not available in generic POS products. Optional modules provide both the functionality and centralised control for small chain and large chain environments.

WinSTORE can be operated on PCs or integrated POS units in a Windows® '9x or NT environment either standalone or in a local area network (LAN). In large chain environments the head office module provides wide area network (WAN), and extensive communications support. Though certain functions within the system are seen as 'back office' functions the system is designed for use by any workstation. Function availability is controlled by user security and not physical workstation type or location.

System Administration

Settings for both system and station, along with Control Codes for POS, Stock, Customers and Catalogue, determine the way in which WinSTORE will operate. This effectively customises your software to respond to your own environment.

POS Functions

Functions include all typical retail facilities, such as sales, partial payments and refunds as well as balance and reconciliation. Customer accounts, orders placed and received and stock analysis are easily accessed from the sales screen.

Stock Maintenance

Maintenance functions provide the tools to maintain your stock database. As well as static product data, details such as pricing, reorder levels and formulas, promotional or special pricing and suppliers are maintained. A parameter driven 'tagging' feature provides stock reporting based on individual requirements while movement history displays both sales and transaction history for each product held in the database.

Customer Services

Providing a focal point for all customer related activities, once a customer account is created, all transactions for the customer are tracked. WinSTORE provides the facility to keep extensive records of customer details and customer transactions. All sales and service transactions, loyalty club details, discounts, contact details and miscellaneous notes may be maintained within the customer accounts.

Supplier Orders

Orders are placed and received as an integral process of the stock maintenance. Items may be compiled for order throughout many of the facilities of WinSTORE. Customer orders may be placed and tracked through until completion.

Reports

WinSTORE offers an extensive range of reports. Management reports provide detailed analysis on profit percentage, product performance, operator productivity and more. Reports may also be printed of Charts, New Releases, Top Sellers and more. The reports function uses standard Windows features such as spooling, optional preview and print device selection.

GST Compliant

WinSTORE has fully integrated all GST requirements to ensure full compliance of the taxation system.

Security

Security restriction can have as little or as much impact as the user determines. WinSTORE can be set up to varying degrees of security depending on individual requirements.

System Hardware Requirements

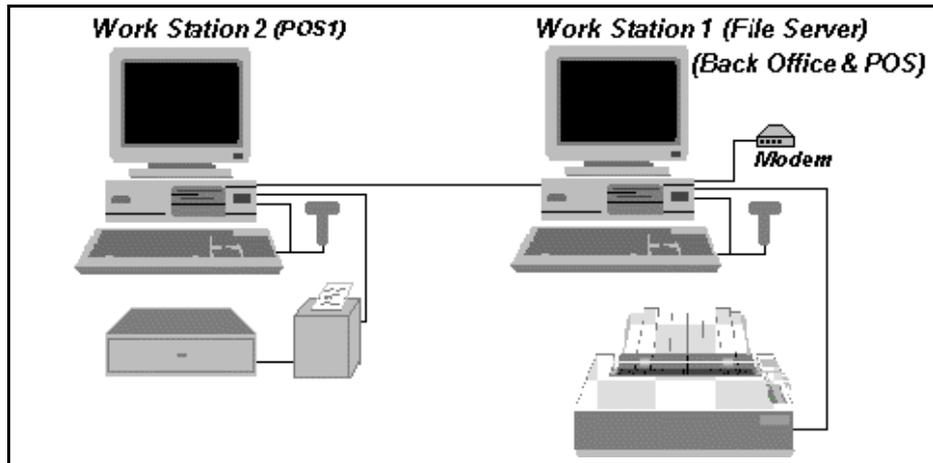
A store may have any number of computers. An average retail outlet would usually have two to four computers - one file server and one or more workstations. These computers are linked together in a peer to peer network, sharing a common database so that any WinSTORE process may be run on any machine (on the network).

The main computer on the network, known as the file server, is where WinSTORE is installed. The workstation(s) access the information that is stored on the file server via the network.

Before WinSTORE is installed, consideration needs to be given to the hardware and network to be used, especially in regards to storage and performance requirements, particularly if any other software is going to be run on the same network.

It is recommended that separate hardware and network support be obtained with a local computer provider, both for the initial configuration of the network and software installations as well as general continuing maintenance.

Although Resense provides user support with WinSTORE, no support is provided for network problems.



A typical '2 User' environment.

Operating Systems

WinSTORE will function on any of the Windows® operating systems from 95 onwards, although Windows XP has proved to be the most stable and is the preferred system.

Virus Protection and Backups

As with any business computer system, it is vital that virus prevention and a back up system is in place (with backups stored off the premises). There are many different ways to backup your data. Your computer supplier should be able to discuss various methods of both backups and virus protection. The minimum of files to backup are those contained within the WinSTORE folder on the file server. Although willing to discuss virus protection and backup issues, Resense can take no responsibility for the set-up or maintenance of virus protection software or back-up systems.

WinSTORE Hardware

Determine your full software requirements before deciding on the hardware requirements. *Minimum requirements (for WinSTORE only)..*

Workstation 1 (File Server)

- Pentium® Processor 200Mhz or greater
- Windows® 95, 98, ME, 2000 or XP (XP preferred and recommended)
- 512 Mb RAM (1 GB preferred) or greater
- 1 GB (free) Hard Disk Space
- CD-Rom drive
- VGA Monitor (1024 x 768 Resolution)
- Windows® (104) Keyboard & Mouse
- 1 x Parallel Port (2 if single user)
- Network Card (If more than single user)
- Barcode Scanner (CCD or Laser, keyboard wedge interface)
- Windows Report Printer
- Internet Connection

Workstation 2 or more

- Pentium® Processor 200Mhz or greater
- Windows® 95, 98,ME, 2000 or NT (98SE preferred and recommended)
512Mb RAM or greater
- VGA Monitor (1024 x 768 Resolution)
- Windows® (104) Keyboard & Mouse
- 1 x Parallel Port
- Network Card
- Barcode Scanner (CCD or Laser, keyboard wedge interface)
- Receipt Printer (parallel)
- Cash Drawer (fired by receipt printer)